



ORII & MEC CORPORATION

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WARRANTY

* Warranty policy

ORII & MEC CORP. warrants the products (Spring making/Wire forming/Coiling machines) to be free from manufacturing defects in materials and workmanship starting from the date of delivery. If defects are found even the products are used properly under reasonable conditions, we shall fix based on the below criteria.

* Warranty period

The actual warranty period of the products depends on the product category, and indicated in the below table:

Product Category	Warranty Period
Mechanical parts	3 years
Electrical components and PC boards	3 years
Bearings	1 year
Motors, Servo Amplifiers, Inverter, Encoders, Relays, Switches, Sensors and such electrical parts	1 year
Parts after overhauled by ORII & MEC	1 year

The above period is based on 8 hrs operation per day x 250 days, i.e. 2000 hrs per year.

* Scope of Warranty

If problem happens regardless of normal operation by users, we shall fix or send replacement parts free of charge. However, secondary factors such as preciseness of products (spring parts) formed on the products (Spring making/Wire forming/Coiling machines), compensation for unoperated period, manpower cost, physical loss or damage of toolings and so on are not covered by warranty.

* Exception to Warranty

- Consumption parts: toolings, cams, air devices
- Defects caused by misuse against the instruction
- Defects caused by intentional or careless behavior.
- Defects caused under unreasonable conditions, i.e. noise, high temperature, high humidity and so on
- Defects caused by natural disasters such as earthquake, flood, lightning and etc...
- Defects caused by poor maintenance service that should be periodically done by users
- Defects caused by modification
- Defects of assigned Products (Spring making/Wire forming/Coiling machines), i.e. purchased or taken over from 3rd party other than ORII & MEC or its sales agents.
- Defects caused after fixing work at repair shop or factory other than ORII & MEC designated ones.
- Defects caused with parts that are not our genuine parts
- When faulty/defective parts is not sent back to us or our agent within 30 days after replacing with warranty parts.
- Defects caused by changing operation place